



# ANAND COMMERCE COLLEGE

(Managed by Shri Ramkrishna Seva Mandal)

Opp. Town Hall, ANAND – 388 001, Gujarat State, India.

Ph.: (02692) (O) 250769, 651559

NAAC RE-ACCREDITED 'B++' GRADE

Dr. V.M. Vanar  
Principal

## GRIEVANCE REDRESSAL MECHANISM

Anand Commerce College is committed to providing a safe, fair and harmonious learning and work environment. Grievance Redressal Committee was set up at ACC in accordance with the University Grants Commission regulations 2012 (The Gazette of India, March 23-29, 2013) for handling day-to-day grievances related to students, parents and staff members. Grievance Redressal Cell facilitates the resolution of grievances in a fair and impartial manner involving the respective College / Department / Office (dealing with the substantive function connected with the grievance), maintaining necessary confidentiality, as the case may be. Any stakeholder with a genuine grievance may approach Grievance Redressal Committee to submit his/her grievance: The function of the cell is to look into the complaints lodged by any student, and resolve it on earliest basis. Anyone with a grievance may approach the committee members in person. In case the person is unwilling to appear in self he/she may dropped in writing at the suggestion box of the Grievance Cell or can be submitted in online mode using official college Email ID ([principal\\_acc@yahoo.com](mailto:principal_acc@yahoo.com)), QR Code and college application .

### OBJECTIVE

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college A Grievance Cell is constituted for the redressal of the problems reported by the Students of the College with the following objectives:

- To develop an organizational framework to resolve grievances of the students and other stakeholders.
- To ensure a fair, impartial and consistent mechanism for redressal of varied issues faced by the stakeholders.
- To uphold the dignity of the institution by promoting cordial Student-Student relationship, Student-teacher relationship.
- To develop a responsive and accountable attitude among the stakeholders, thereby maintaining a harmonious atmosphere in the college campus.
- To ensure that grievances are resolved promptly, objectively and with sensitivity and in complete confidentiality.
- To ensure that the views of each grievant and respondent are respected and that any party to a grievance is neither discriminated against nor victimized.

## **GRIEVANCES REDRESSAL COMMITTEE**

The Grievance Redressal Committee consists of the following members:

1. Principal of the College
2. Grievance Redressal Committee Coordinator
3. Two Senior faculty members nominated by Principal of the College

### **FUNCTIONS**

- The cases will be attended promptly on receipt of the grievances from the students
- The cell formally will review all cases and will act accordingly as per the policy
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

### **PROCEDURE FOR LODGING COMPLAINT**

- The students may feel free to put up a grievance in writing and drop in the Grievance Box or handover to the officer – in charge of the Cell. Student can submit grievance in online mode also.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

### **PROCEDURES**

- The Grievance and Redressal Cell shall receive and redress the grievances of academic issues pertaining to teaching, learning and evaluation activities, student-teacher, student-student grievances, grievances related to library, canteen, hostel facility, IT services, sports cultural and
- The grievances shall be redressed depending on the nature of the grievance.
- The Grievances are invited through suggestion boxes installed in the building as well through online mode or using college application.
- Grievances pertaining to academic and internal evaluation shall be redressed at individual/faculty /HOD/ principal level.
- For other grievances that require review shall be redressed by receiving written and signed application.
- As soon as the application is received the Redressal Committee shall review the complaint and invites both the parties for discussion. The outcome of the discussion is reported to the Principal for further action to be taken.

## REDRESSAL OF GRIEVANCES

The grievances are redressed at the earliest by issuing warning letter, memo and reformation remedies. Priority is given according to the urgency of the complaint. Grievant is informed of the measures taken. All the grievances concerning to women harassment and ragging shall be dealt by the respective committees as per the prescribed procedures.



A handwritten signature in black ink, consisting of a stylized, cursive script.

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Principal

2022-23

## GRIEVANCES REDRESSAL COMMITTEE

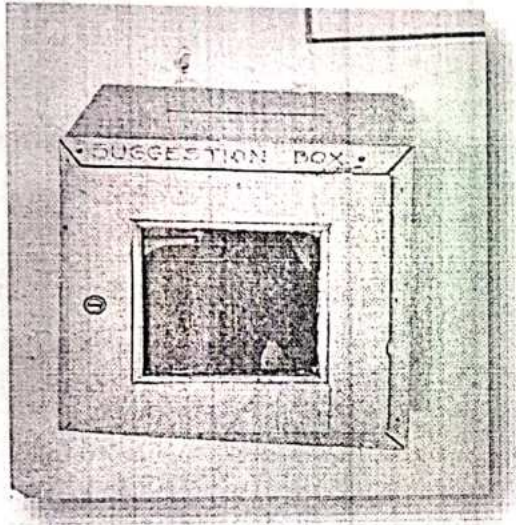
The Grievance Redressal Committee consists of the following members:

Sr. No	Name & Designation	Position	Contact Details
1	Dr. V. M. Vanar (Principal)	Chairperson	9879216684
2	Shri D. B. Trivedi (Asso. Prof.)	Coordinator	9428488015
3	Dr. A. K. Yagnik (Asso. Prof.)	Senior Faculty Member	9426523267
4	Mr. T. N. Chaudhari	Senior Faculty Member	9537784963



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# OFFLINE & ONLINE Submission of Grievances / Complaints



OFFLINE STUDENT SUGGESTION BOX

QR SCANNER FOR ONLINE STUDENT GRIEVANCES



  
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SUGGESTION & COMPLAINT BOX BY  
ANAND TOWN POLICE FOR GIRLS



  
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Dr.V.M.Vanar

Principal

5.1.4 QnM The Institution has a transparent mechanism for timely redressal of students of student grievances including sexual harassment and ragging cases.

Year	No of Grievences	No of days Resolved
2018-19	11	5
2019-20	4	2
2020-21	0	0
2021-22	8	3
2022-23	7	5

Above table shows the grievances of the students and there is no case of ragging and sexual harassment in the college.



  
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ક્રિયાદ ચિઠ્ઠી

ગામ :- આહલ્ય નં. વાઘલા

સ્લામનું - F.Y. BBA

તારીખ :- 04/10/2022

પ્રતિ શ્રી,  
આચાર્ય શ્રી,વિષય :- સ્લામ રૂમ ની મહા મહાઈ  
લાગતી.

માનનીય આચાર્ય શ્રી,  
અવિનય મદ જલાવવાનું કે આખી  
કોલેજ આહાદ કોમર્સ કોલેજ માં હું  
F.Y. BBA માં અભ્યાસ કરું છું. ઉપરોક્ત  
વિષય સંદર્ભે જલાવવાનું કે અમારા  
સ્લામની મહા મહાઈ કચ્છામાં આપતી  
નથી. જે સંદર્ભે હું આપ શ્રીનું ધ્યાન  
દોરું છું. અને તે અંગે મીઝ્ય કોર્સવાહી  
કચ્છા વિનતી.

લિ. આપના  
વિશ્વાસુ  
વિદ્યાર્થી

A.J. Vaghela



## ફરિયાદ પત્રિકા

નામ : Chayatri V. Solanki

કલાસ : S.P.B.COM

તારીખ : 22/08/2023

પ્રતિ શ્રી  
આચાર્ય શ્રી.

વિષય : કલાસરૂમની ટ્યુબલાઇટ બંધ હોવા બાબતે

આદરભરી આચાર્ય શ્રી સાથેના સહ કળાવવાળુ કે આપની કોલેજ આગંદ કૌન્સ કોલેજમાં રુ S.P.B.COM

માં અભ્યાસ કરુ છુ ઉપરોક્ત વિષય અહીં કળાવવાળુ કે આમા કલાસરૂમની ટ્યુબલાઇટ બંધ છે, કે અહીં છુ આપ શ્રી નુ ઘાન હોયુ છુ અર્થ ત આગે યોગ્ય કાર્યવાહી કરવા વિનયી



શ્રી. આપનો વિચાર  
વિદ્યાર્થી  
Ch. V. Solanki

# કરિયાદ પત્રી

નામ :- Abhay M. Baniya  
કલાશ્રુ - T.Y. B. COM  
તારીખ :- 26/09/2022

પ્રતિ શ્રી  
આચાર્ય શ્રી

વિષય :- કલાશ્રુ કોપની વર્તમાન અવસ્થા બાબતે

આભારી આચાર્ય શ્રી

વ્યક્તિય રીતે આપી જણાવવાનું છે આપની શીલેશ્રુ આશ્રિત શીક્ષણ શીલેશ્રુમાં જે T.Y. B. COMમાં અભ્યાસ કરું છું કોરોનાના કારણે અંદાજે જણાવવાનું છે આશ્રુ કલાશ્રુ કોપની વર્તમાન અવસ્થા નથી અને તુરંત છે. જે અંદાજે જે આપ શ્રીને જાણ થોવું છું અને તે અંગે તો અંગે તોગ શીલેશ્રુની કલાશ્રુ વિનંતી



વિ. આપનો. વિદ્યાર્થી વિદ્યાર્થી  
આચાર્ય શ્રી. બાનીયા.

સ્વિકાર્ય શિક્ષણ

નામ:- Maitray B. Panchal  
કોર્સ:- TBCOM (Sem-5)  
તારીખ:- 27/09/2022


પ્રીતિ શ્રી,  
આચાર્ય શ્રી,

વિષય:- કોમ્પ્યુટર ગ્રામ વાંધા દૂર કરવા

માનનીય આચાર્ય શ્રી, અવિનય સહ જાણવાનું કે આપની  
જીવ આજીવ કોર્સ કોલેજ માં હું TBCOM માં અભ્યાસ  
કરું છું ઉપરોક્ત વિષય અંદર જાણવાનું કે અમારા કોમ્પ્યુટર  
ગ્રામ વાંધા છે જે અંદર હું આપ શ્રી નું દયાન દરેક છું  
જે ને અંગે યોગ્ય કાર્યવાહી કરવા વિનંતી

મિ.આપનો વિશ્વાસુ  
વિદ્યાર્થી  
M.B.P



  
27/9/22

# ફરિયાદ મિટ્ટી

નામ: Shaeyas K. Rama

ઉભાસં: T.Y.BBA

તારીખ: ૨૩/૦૧/૨૩

પ્રતિ શ્રી,  
આમાર્થ શ્રી,

વિષય: કૌભૂજના દોષરૂચોના વેસરૂચની સહાયતાવાળી.

આદરણીય આમાર્થ શ્રી,

સવિનય સહી જણાવવાનું કે આપની કૌભૂજ આંકડા કોમ્પ્લેક્સ કૌભૂજમાં હું TYBBA માં અભ્યાસ કરતું ઉપરીભાગ વિષય સંદર્ભે જણાવવાનું કે દોષરૂચોના વેસરૂચની સહાય વૈજ્ઞાનિક રીતે કરવામાં આવતી નથી તે સંદર્ભે હું આપ શ્રીનું ધ્યાન દીરું છું અને તે સંગે વૈજ્ઞાનિક કાર્યવાહી કરવા વિનંતી.



શ્રી. આપનો આજ્ઞાકર  
વિદ્યાર્થી

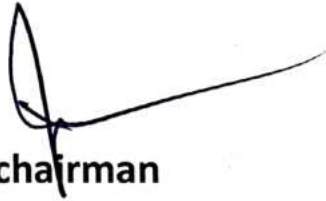
S.K. Rama.

**Managed by Shree Ram krishna seva mandal  
Anand commerce college, Anand  
Grievance redressal committee  
Notice**

Date:- 04/07/2022

All students of the college are hereby informed that the college has grievance redressal committee to resolve the complaints of the students. If any student has grievance/complaint, submit the same in writing to the grievance redressal committee. Kindly provide your name, class & roll number to redress your complaints effectively.



  
chairman

**grievance redressal committee**

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**ANAND COMMERCE COLLEGE, ANAND**  
**Managed by Shri Ram Krishna Seva Mandal,**  
**Grievance Redressal Committee**

**Action Taken Report**

**Year 2022-23**

Sr. No	Name of Student	Class	Grievance	Action Taken
1	Aditi M. Patel	S. Y. B. com	To increase frequency of girls toilet cleaning	Instructions were given to the concerned to clean the girls toilet
2	Gayatri V. Solanki	S. Y. B. com	Regarding the Classroom tube- lights are not working	Instructions were given to the concerned to fix the tubelights of classroom
3	Abhay M. Bariya	T. Y. B. com	Regarding the broken bench	The carpenter repaired and replaced the broken bench
4	Maitry B. Panchal	T. Y. B. com	Regarding the classroom fans are not working	Rapid action taken by the concerned department regarding the regulatory and maintenance of classroom fans regularly.
5	Aaditya J. Vaghel	F. Y. BBA	To increase frequency of classrooms cleaning	Instructions were given to the concerned to clean classrooms
6	Jagruti P. Solanki	F. Y. BBA	To increase frequency of classrooms cleaning	Instructions were given to the concerned to clean classrooms
7	Shreyash K. Rana	T. Y. BBA	To increase frequency of boys toilet cleaning	Instructions were given to the concerned to clean the boys toilet regularly.



  
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Dr. V.M. Vanar  
Principal

## GRIEVANCE REDRESSAL COMMITTEE ANNUAL REPORT FOR THE YEAR 2022-23

Sr. No.	Category For Entry	Details
1.	Full name of the Affiliated College	Anand Commerce College, Anand
2.	District	Anand
3.	Name of the Principal	Dr. V. M. Vanar
4.	Mobile Number	9879216684
5.	Name of the Member Secretary	Shri D. B. Trivedi
6.	Designation of the Member Secretary	Associate Professor
7.	Mobile Number of Secretary	9428488015
8.	Email of the Member Secretary	devtrivedi2000@yahoo.com
9.	Number of Application Received	04
10.	Number of Scrutinized Application	04
11.	Number of the Meetings of CGRC held	01
12.	Number of resolved Applications	04
13.	Average No. of Members of CGRC present for the Meetings	04
14.	Any other information	Nil

Date : 29/03/2023

Place : Anand



  
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Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 13/12/2022

Time: 12:00 PM

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Cleanliness of Classes

### Proceedings:

1. The meeting was called by the Chairperson at 12:00 PM.
2. The Chairperson outlined the purpose of the meeting, which was to address the complaint received from Jagruti P Solanki ( FYBBA ) regarding the Cleanliness in Classes.
3. Shri D B Trivedi read out the complaint letter submitted by Jagruti P Solanki ( FYBBA ), highlighting their concerns about the inadequate cleaning of classrooms, which they deemed as unsanitary and unhygienic.
4. The Committee reviewed the complaint and discussed the following points:
  - The frequency and thoroughness of classroom cleaning.
  - Allocation of resources and personnel for cleaning duties.
  - Feedback mechanisms for students to report cleanliness issues.
5. The Committee acknowledged the importance of maintaining a clean and hygienic learning environment for students' well-being and academic success.
6. The Chairperson Dr V M Vanar assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
7. The meeting concluded at 12:30 PM with a vote of thanks to all attendees for their participation and contribution.

Signature of Chairperson

Dr. V M Vanar  
Principal  
Anand Commerce College, Anand



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Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 02/07/2022

Time: 12:00 Noon

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Cleanliness of Girls Room

### Proceedings:

1. The meeting was called by the Chairperson at 12:00 PM.
2. The Chairperson outlined the purpose of the meeting, which was to address the complaint received from Aditi M Patel (SYBCOM) regarding the Cleanliness of Classes.
3. Shri D B Trivedi read out the complaint letter submitted by Aditi M Patel (SYBCOM), highlighting their concerns about the inadequate cleaning of classrooms, which they deemed as unsanitary and unhygienic.
4. The Committee reviewed the complaint and discussed the following points:
  - The frequency and thoroughness of classroom cleaning.
  - Allocation of resources and personnel for cleaning duties.
  - Feedback mechanisms for students to report cleanliness issues.
5. The Committee acknowledged the importance of maintaining a clean and hygienic learning environment for students' well-being and academic success.
6. The Chairperson Dr V M Vanar assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
7. The meeting concluded at 12:15 PM with a vote of thanks to all attendees for their participation and contribution.

Signature of Chairperson  
Dr. V M Vanar  
Principal  
Anand Commerce College, Anand



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Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 25/01/2023

Time: 12:45 PM

Location: Anand

### **Attendees:**

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### **Agenda:**

Discussion and Resolution of Complaint Received Regarding Boys Washroom Cleanliness

### **Proceedings:**

1. The meeting commenced at 12:45 PM with the Chairperson welcoming all attendees and introducing the agenda item regarding the complaint received from Shreya K Rana ( TYBBA ) regarding the cleanliness of boys' washrooms.
2. Shri D B Trivedi read out the complaint letter submitted by Shreyas K Rana (TYBBA ), expressing their dissatisfaction with the cleanliness standards of the boys' washrooms, citing issues such as unhygienic conditions, foul odors, and inadequate maintenance.
3. Committee members shared their observations and experiences regarding the reported issue, acknowledging the importance of maintaining clean and sanitary washroom facilities for the well-being and comfort of students.
4. The Committee discussed potential reasons for the cleanliness issues, including inadequate cleaning schedules, insufficient resources, and lack of awareness among students about maintaining cleanliness.
5. The Chairperson assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
6. It was decided that a follow-up meeting would be scheduled to review the progress of the implemented measures and address any remaining concerns.
7. The meeting concluded at 01:00 PM with a vote of thanks to all attendees for their active participation and commitment to addressing the reported issue.

Signature of Chairperson

Dr. V M Vanar

Principal

Anand Commerce College, Anand



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Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 28/09/2022

Time: 11:30 AM

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Bench Replacement of Classes

### Proceedings:

1. The meeting commenced at 11:30 AM with the Chairperson welcoming all attendees and introducing the agenda item regarding the complaint received from Abhay M Baria (TYBCOM) regarding the need for bench replacement.
2. Shri D B Trivedi read out the complaint letter submitted by Abhay M Baria, expressing their dissatisfaction with the condition of existing benches in classrooms, citing issues such as discomfort, damage, and lack of ergonomic design.
3. Committee members shared their observations and experiences regarding the reported issue, acknowledging the importance of providing students with adequate and comfortable seating arrangements conducive to learning.
4. The Committee discussed potential reasons for the deteriorating condition of benches, including wear and tear, inadequate maintenance, and outdated design.
5. The Chairperson assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
6. It was decided that a follow-up meeting would be scheduled to review the progress of the implemented measures and address any remaining concerns.
7. The meeting concluded at 12:00 noon with a vote of thanks to all attendees for their active participation and commitment to addressing the reported issue.

Signature of Chairperson

Dr. V M Vanar

Principal

Anand Commerce College, Anand



PRINCIPAL  
ANAND COMMERCE COLLEGE  
OPP. TOWN HALL  
ANAND-388001. GUJARAT



# ANAND COMMERCE COLLEGE

(Managed by Shri Ramkrishna Seva Mandal)

Opp. Town Hall. ANAND – 388 001. Gujarat State, India.

Ph.: (02692) (O) 250769, 651559

NAAC RE-ACCREDITED 'B++' GRADE

**Dr. V. M. Vanar**  
Principal

## Minutes of Grievances Committee Meeting

Date: 06/10/2022

Time: 11: 30 AM

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Cleanliness of Classes

### Proceedings:

1. The meeting was called by the Chairperson at 11:30 AM.
2. The Chairperson outlined the purpose of the meeting, which was to address the complaint received from Aditya J Vaghela ( FYBBA ) regarding the Cleanliness of Classes.
3. Shri D B Trivedi read out the complaint letter submitted by Aditya J Vaghela ( FYBBA ), highlighting their concerns about the inadequate cleaning of classrooms, which they deemed as unsanitary and unhygienic.
4. The Committee reviewed the complaint and discussed the following points:
  - The frequency and thoroughness of classroom cleaning.
  - Allocation of resources and personnel for cleaning duties.
  - Feedback mechanisms for students to report cleanliness issues.
5. The Committee acknowledged the importance of maintaining a clean and hygienic learning environment for students' well-being and academic success.
6. The Chairperson Dr V M Vanar assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
7. The meeting concluded at 11:55 AM with a vote of thanks to all attendees for their participation and contribution.

Signature of Chairperson  
Dr. V M Vanar  
Principal



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NAAC RE-ACCREDITED 'B++' GRADE

Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 23/08/2022

Time: 12: 15 PM

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Classroom Tube Light Issues

### Proceedings:

1. The meeting commenced at 12:15 PM with the Chairperson welcoming all attendees and introducing the agenda item regarding the complaint received from Gayatri V Solanki ( SYBCOM) regarding classroom tube lights being off.
2. Shri D B Trivedi read out the complaint letter submitted by the students, expressing their concerns about the malfunctioning tube lights in several classrooms, affecting visibility and disrupting learning.
3. Committee members shared their observations and experiences regarding the reported issue, noting the importance of adequate lighting in classrooms for effective teaching and learning.
4. The Committee discussed potential causes for the tube light issues, including electrical faults, aging fixtures, and maintenance deficiencies.
5. The Chairperson assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
7. It was decided that a follow-up meeting would be scheduled to review the progress of the implemented measures and address any remaining concerns.
7. The meeting concluded at 12:55 PM with a vote of thanks to all attendees for their active participation and commitment to resolving the reported issue.

Signature of Chairperson  
Dr. V M Vanar  
Principal



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ISO 9001:2015

Dr. V. M. Vanar  
Principal

## Minutes of Grievances Committee Meeting

Date: 30/09/2022

Time: 12:15 PM

Location: Anand

### Attendees:

1. Dr V M Vanar, Chairperson
2. Shri D B Trivedi
3. Dr A K Yagnik
4. Mr T N Chaudhari

### Agenda:

Discussion and Resolution of Complaint Received Regarding Fan Repairing

### Proceedings:

1. The meeting commenced at 12:15 PM with the Chairperson welcoming all attendees and introducing the agenda item regarding the complaint received from Maitry B Panchal ( TYBCOM ) regarding the need for fan repairs.
2. Shri D B Trivedi read out the complaint letter submitted by Maitry B Panchal ( TYBCOM ), expressing their dissatisfaction with the malfunctioning fans in classrooms, causing discomfort and hindering the learning environment.
3. Committee members shared their observations and experiences regarding the reported issue, emphasizing the importance of maintaining a conducive temperature in classrooms for effective teaching and learning.
4. The Committee discussed potential reasons for the malfunctioning fans, including electrical faults, mechanical issues, and inadequate maintenance.
5. The Chairperson assigned responsibilities to Committee members and set deadlines for implementing the agreed-upon actions.
6. It was decided that a follow-up meeting would be scheduled to review the progress of the implemented measures and address any remaining concerns.
7. The meeting concluded at 12:35 PM with a vote of thanks to all attendees for their active participation and commitment to addressing the reported issue.

Signature of Chairperson

Dr. V M Vanar

Principal



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ISO 9001:2015

Dr. V. M. Vanar  
Principal

- AY Wise and committee-wise record(s) which show(s) only the number of teaching or Non-teaching staff / Students Grievances:

Academic year	Number of grievances	Concerned Committee	Types of grievance	Resolved / Pending
2018-19	11	Grievances Redressal Committee	Student Grievance	Resolved
2019-20	4	Grievances Redressal Committee	Student Grievance	Resolved
2020-21	0	Grievances Redressal Committee	Student Grievance	Resolved
2021-22	8	Grievances Redressal Committee	Student Grievance	Resolved
2022-23	7	Grievances Redressal Committee	Student Grievance	Resolved



  
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# GRIEVANCES RELATED BILLS

Sr No.	Grievances Details	Details of Grievances Resolved	Bill Date
1	To increase Frequency of Girls toilet cleaning	Instructed Sweeper to clean Girls Toilet	-
2	Regarding the classroom tube lights are not working	<ul style="list-style-type: none"> <li>• Changed LED Panel (Grievance No. 2 Dated on 22/08/2022)</li> <li>• Change LED Panel (Grievances No. 2 to Pay cash)</li> </ul>	24/08/2022 & 10/09/2022
3	Regarding the broken bench	Benches Repairing (Grievances No. 3 Dated on 26/09/2022)	29/09/2022
4	Regarding the classroom fans are not working	Fan Repairing (Grievances No.4 Dated On 27/09/2022)	28/09/2022
5	To increase Frequency of classroom cleaning	Cleaning Material purchase (Grievances No. 6 & 7 Dated on 12/12/2022 & 23/01/2023) <ul style="list-style-type: none"> <li>• Instructed Sweeper to clean Classroom</li> </ul>	13/12/2022
6	To increase Frequency of classroom cleaning	Instructed Sweeper to clean Classroom	-
7	To increase Frequency of Boys toilet cleaning	Instructed Sweeper to clean Boys Toilet	-

**Note:** Grievances No. 1, 5, 6 & 7 are related to Class cleaning, Washroom cleaning and Girls Room cleaning.



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NAAC ACCREDITED 'B++' GRADE

Dr.V.M.VANAR

Principal

તારીખ : ૦૧/૦૭/૨૦૨૨

પ્રતિ શ્રી  
ડાહ્યાભાઈ હરીજન

કોલેજ માં અભ્યાસ કરતી એસ.વાય.બી.કોમ ની વિદ્યાર્થીની અદિતિ. એમ.પટેલ દ્વારા તા: ૦૧/૦૭/૨૦૨૨ ની મળેલ ફરિયાદને આધારે આપને લેડીઝ સ્ક્રમના ટોચલેટની પુરતી સાફ સફાઈ તાત્કાલિક કરી આચાર્ય શ્રી ને રિપોર્ટ કરવા આદેશ આપવામાં આવે છે.



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આણંદ કોમર્સ કોલેજ, આણંદ

તારીખ: 1/07/2022

પ્રતિજ્ઞાવણ

○ આદેશ અનુસાર શ્રી અમર  
સેલવાળા અપેક્ષા કોમર્સ કોલેજ  
આમચર પુરી ઉત્તરે.

અમર, વિદ્યાનુ  
કોચાલાલ



Resolved



  
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# ASHOKKUMAR HIRJIBHAI DABHI

CARPENTER & FABRICATION WITH MATERIAL & LABOUR

NAME: અનંદ કોમર્સ કોલેજ

Bill No.: 99

ADDRESS: અનંદ નગર અમી અમી; ૩૮૮૦૦૧

Date: ૨૦/૦૮/૨૨

Sr.No.	Particulars	Measure	S.F.	Nos.	Rate	Amount
	<p>કોમ્પ. ફાબ્રિકેશન (કા. અમી, ડી, ફાબ્રિકેશન)</p> <p>૨૫૫૧</p>					૨૫૦
	<b>Total Amount</b>					૨૫૦



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Ashok Dabhi

ASHOKKUMAR HIRJIBHAI DABHI



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Dr.V.M.VANAR  
Principal

તારીખ : ૦૪/૧૦/૨૦૨૨

પ્રતિ શ્રી  
રૂતાન રબારી,

આથી કોલેજ ના સેવક ભાઈ રૂતાન રબારી જણાવાનું કે પ્રથમ વર્ષ  
બી.બી.એ અભ્યાસ કરતા વિદ્યાર્થી આદિત્ય . જે . વાઘેલા દ્વારા આચાર્યને મળેલ  
ફરિયાદ ના આધારે આપને અનુરોધ છે કે તાત્કાલિક સાફ-સફાઈ કાર્ય પૂર્ણ કરી  
કલાર્ક અમિતભાઈ પટેલ ને રિપોર્ટ કરવો.



  
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OPP. TOWN HALL  
ANAND-388001. GUJARAT

આણંદ કોમર્સ કોલેજ, આણંદ

તારીખ : ૦૫/૧૦/૨૦૨૨

જ્ઞાતિ

આચાર્યશ્રી

સાફેલ અથવા હોવા તો આચાર્યશ્રી અવેલ કામગીરી ને  
સમયસર પુરી કરી દે. ?



*Resolved*

કુળજ સજારી

લિ. અચાર્ય વિવારક:



  
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OPP. TOWN HALL  
ANAND-388001. GUJARAT



**SUBJECT TO ANAND JURISDICTION  
(ORIGINAL FOR RECIPIENT)**

Invoice No. **WH-1216**  
Sl. No.

Dated **13-Dec-22**

**White House**  
NR.Verai Mata Shak Market,Azad Medan,Opp Vad,Anand  
Mo-9924327878  
GSTIN/UIN: 24AFGPT5999G1ZS  
State Name : Gujarat, Code : 24  
E-Mail : abhinavtrivedi70@yahoo.com

**TAX INVOICE**

Party : **Anand Commerce College**  
Anand  
State Name : Gujarat, Code : 24

SI No.	Description of Goods	HSN/SAC	GST Rate	Quantity	Rate	per	Amount
1	Sali Zadu	96031000	0 %	2 no	40.00	no	80.00
2	Floor Wiper	96039000	18 %	1 no	169.49	no	169.49
3	Shower Detergent Powder	34029011	18 %	2 kg	59.32	kg	118.64
4	TILES CLEANER ACID 5LTR	28061000	18 %	1 tin	84.75	tin	84.75
5	Mop Refil	96039000	18 %	2 no	120.00	no	240.00
	White Pine Dilu	3805	18 %	1 tin	152.54	tin	152.54
							845.42
						CGST @ 9%	68.89
						SGST @ 9%	68.89
Less :						Round Off	(-)0.20
<b>Total</b>							<b>₹ 983.00</b>

JV.82

PRINCIPAL

**ANAND COMMERCE COLLEGE**

Amount Chargeable (in words)

**INR Nine Hundred Eighty Three Only**

Company's PAN : **AFGPT5999G**

OPP TOWN HALL  
ANAND-388001, GUJARAT

Company's Bank Details

Bank Name : **Canara Bank**

A/c No. : **71131400000050**

Branch & IFS Code: **Anand & CNRB0000163**

**Declaration**

We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

Customer's Seal and Signature



for White House

Authorised Signatory

This is a Computer Generated Invoice

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ANAND-388001. GUJARAT**



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Dr.V.M.VANAR

Principal

તારીખ : ૧૨/૧૨/૨૦૨૨

પ્રતિ શ્રી  
રુતાન રબારી,

આથી કોલેજ ના સેવક ભાઈ રુતાન રબારી જણાવાનું કે પ્રથમ વર્ષ  
બી. બી. એ અભ્યાસ કરતા વિદ્યાર્થી જાગૃતિ પી.સોલંકી દ્વારા આચાર્યને મળેલ  
ફરિયાદ ના આધારે આપને અનુરોધ છે કે તાત્કાલિક સાફ-સફાઈ કાર્ય પૂર્ણ કરી  
ક્લાર્ક અમિતભાઈ પટેલ ને રિપોર્ટ કરવો.





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આચાર્ય  
PRINCIPAL  
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OPP.TOWN HALL  
ANAND-388001. GUJARAT

આણંદ કોમર્સ કોલેજ, આણંદ

તારીખ: ૧૩/૧૨/૨૦૨૨

યુગિ

આચાર્ય શ્રી

સાફલ્ય આયોજના દરમિયાન સમયમાં આવેલા કામગીરી ને સમયસર પુરી કરેલ છે.



*Resolved*

કુમાર વલારી

વિ. આચાર્ય પિંચાસ્કું



*[Signature]*  
PRINCIPAL  
ANAND COMMERCE COLLEGE  
OPP. TOWN HALL  
ANAND-388001. GUJARAT



# ANAND COMMERCE COLLEGE

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Opp. Town Hall, ANAND - 388 001, Gujarat State, India.

Ph.: (02692) (O) 250769

NAAC ACCREDITED 'B++' GRADE

Dr.V.M.VANAR  
Principal

તારીખ : ૨૩/૦૧/૨૦૨૩

પ્રતિ શ્રી,  
ડાહ્યાભાઈ હરીજન

કોલેજ માં અભ્યાસ કરતી એસ.વાય.બી.કોમ ની વિદ્યાર્થીની અદિતિ.  
એમ.પટેલ દ્વારા તા: ૨૩/૦૧/૨૦૨૩ ની મળેલ ફરિયાદને આધારે આપને લેડીઝ  
સુમના ટોયલેટની પુરતી સાફ સફાઈ તાત્કાલિક કરી આચાર્ય શ્રી ને રિપોર્ટ કરવા  
આદેશ આપવામાં આવે છે.



આચાર્ય  
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આચાર્યશ્રીને રિપોર્ટ કરવા  
જાણીતી રીતે



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ભાણેશી સોલર સેલ્સ, ભાણેશી

તારીખ: 24/01/2023

ગૌરવનાથજી

સંપાદન સમયે કોઈ પણ પ્રકારે  
સંપાદનમાં કોઈ પણ ફેરફાર કરી શકાશે નહીં  
શીખવવા પ્રતિ જરૂર છે.

સંપાદન વિભાગ  
ગોપાલગઢ

 Resolved



  
PRINCIPAL  
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OPP. TOWN HALL  
ANAND-388001, GUJARAT

**Managed by Shree Ram krishna seva Mandal**

**Anand commerce college, Anand**

**Grievance redressal committee**

**Notice**

**Date:- 10/07/2024**

All students of the college are hereby informed that the college has grievance redressal committee to resolve the complaints of the students. If any student has grievance/complaint, submit the same in writing to the grievance redressal committee. Kindly provide your name, class & roll number to redress your complaints effectively.

It is also to inform that the QR code is available for registered online complaint.



chairman  
Grievance Redressal Committee

PRINCIPAL  
ANAND COMMERCE COLLEGE  
OPP. TOWN HALL  
ANAND-388001. GUJARAT